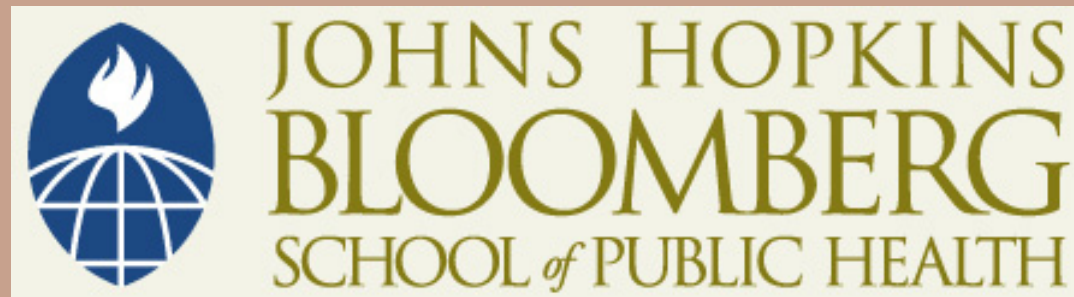


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UNIVERSITY

## Section B

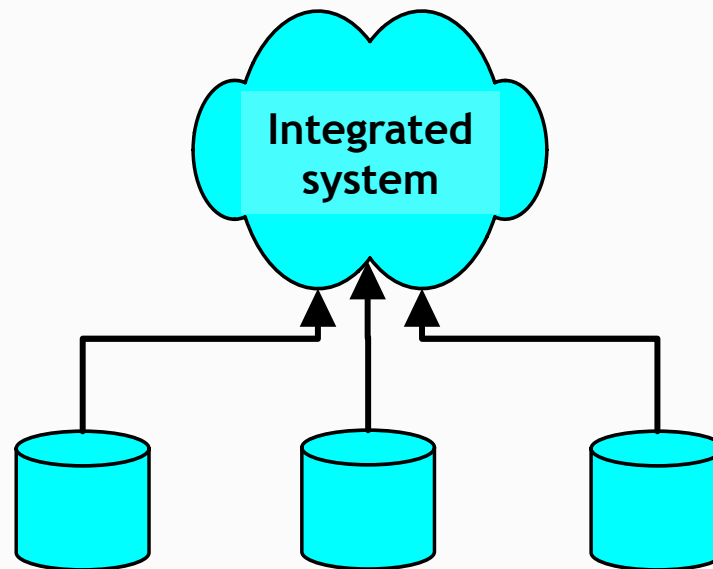
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Systems and Systems Integration

# Two Types of Integration

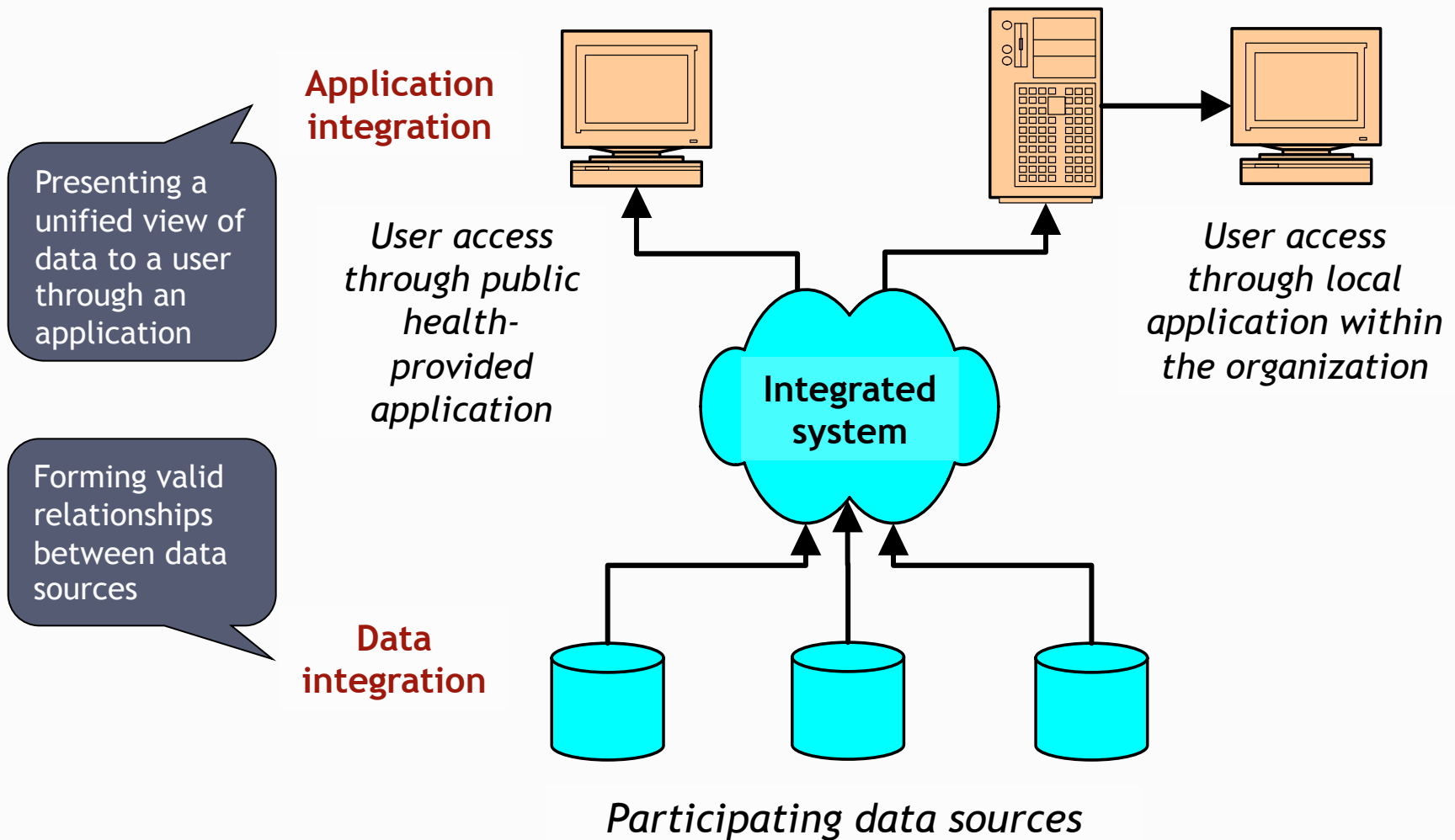
Forming valid relationships between data sources

**Data integration**

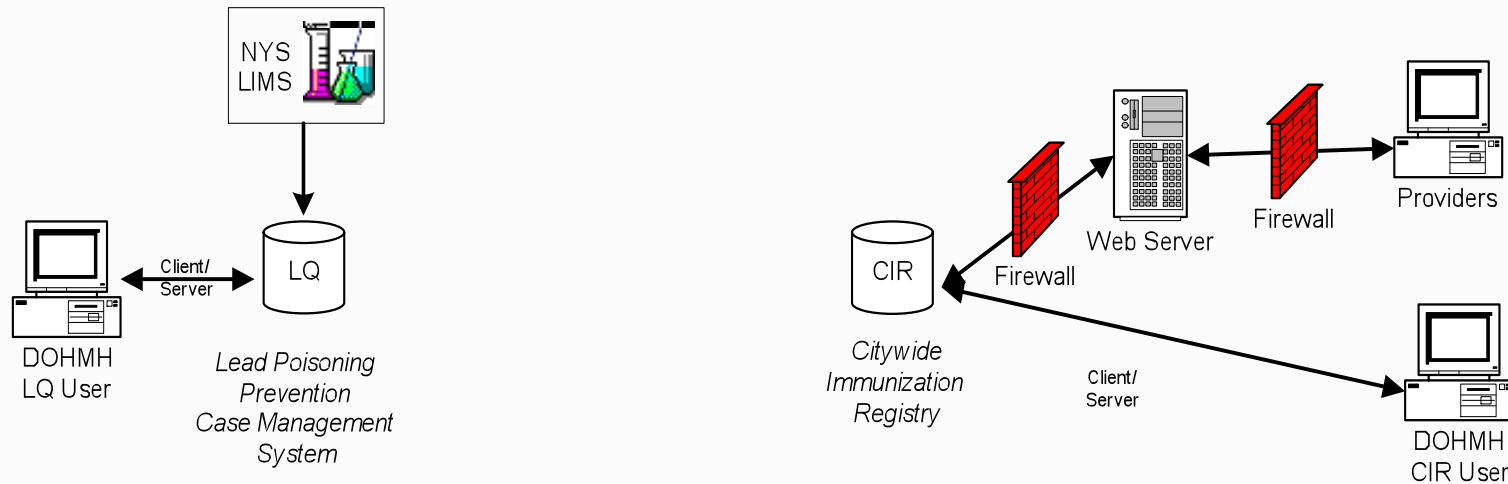


*Participating data sources*

# Two Types of Integration

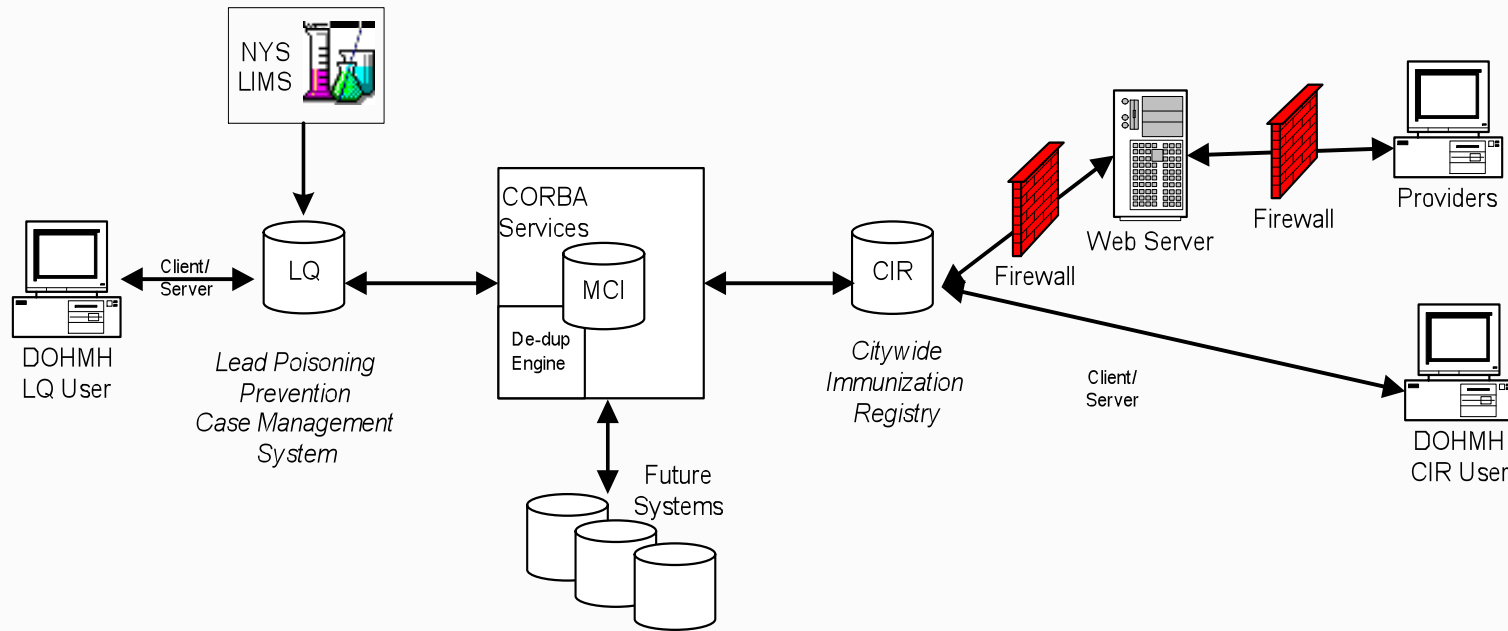


# Case Study #1: NYC MCI



- LeadQuest and CIR developed independently
- Integrated by sharing a Master Patient Index
- Other systems may join in the future
- Both data and application integration

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# Improvement in NYC

**Table 1.** Matching results of the “initial load” data by system

	Within System CIR	Within System LQ	Between System MCI	Within & Between System CIR, LQ, & MCI
Pre-MCI, <i>N</i>	2,426,369	2,184,216	4,086,865	4,610,585
Post-MCI, <i>N</i>	2,065,230	2,021,635	2,977,290	2,977,290
Merged, <i>N</i>	361,139	162,581	1,109,575	1,633,295
Merged, %	14.9%	7.4%	27.1%	35.4%
Human review, <i>N</i>	74,798.0	56,747.0	95,886.0	227,431.0
Human review, <i>N</i>	3.1%	2.6%	2.3%	4.9%

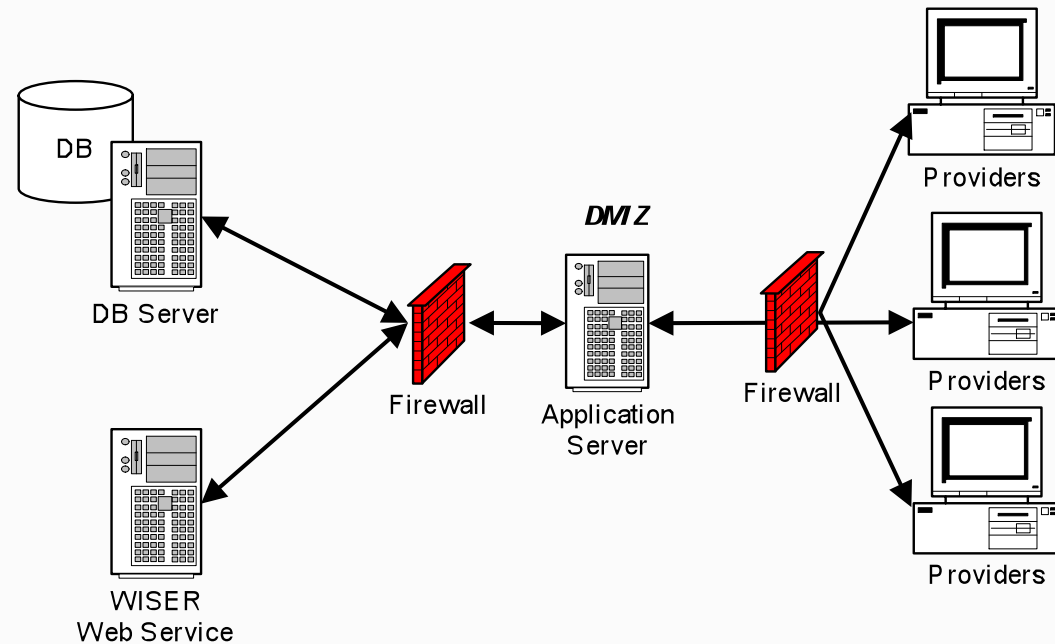
**Table 2.** LQ records merged with CIR or vital records

Birth cohort	CIR	LQ	Integration merges	LQ records merged with CIR records, %
<1996	851,460	1,235,734	494,595	40.0%
1996	157,818	133,368	105,280	78.9%
1997	159,194	126,373	100,336	79.4%
1998	154,415	124,180	99,236	79.9%
1999	146,339	116,795	94,532	80.9%
2000	150,899	107,048	87,802	82.0%
2001	151,601	95,044	79,979	84.1%
2002	148,015	74,892	63,228	84.4%
2003	142,675	7,985	6,437	80.6%
1996-2003	1,210,956	785,685	636,830	81.1%

Source: Tables are from Papadouka, Vikki et al, “Integrating the New York Citywide Immunization Registry and the Childhood Blood Lead Registry, Journal of Public Health Management and Practice, November 2004 (Supplement), p. S77.

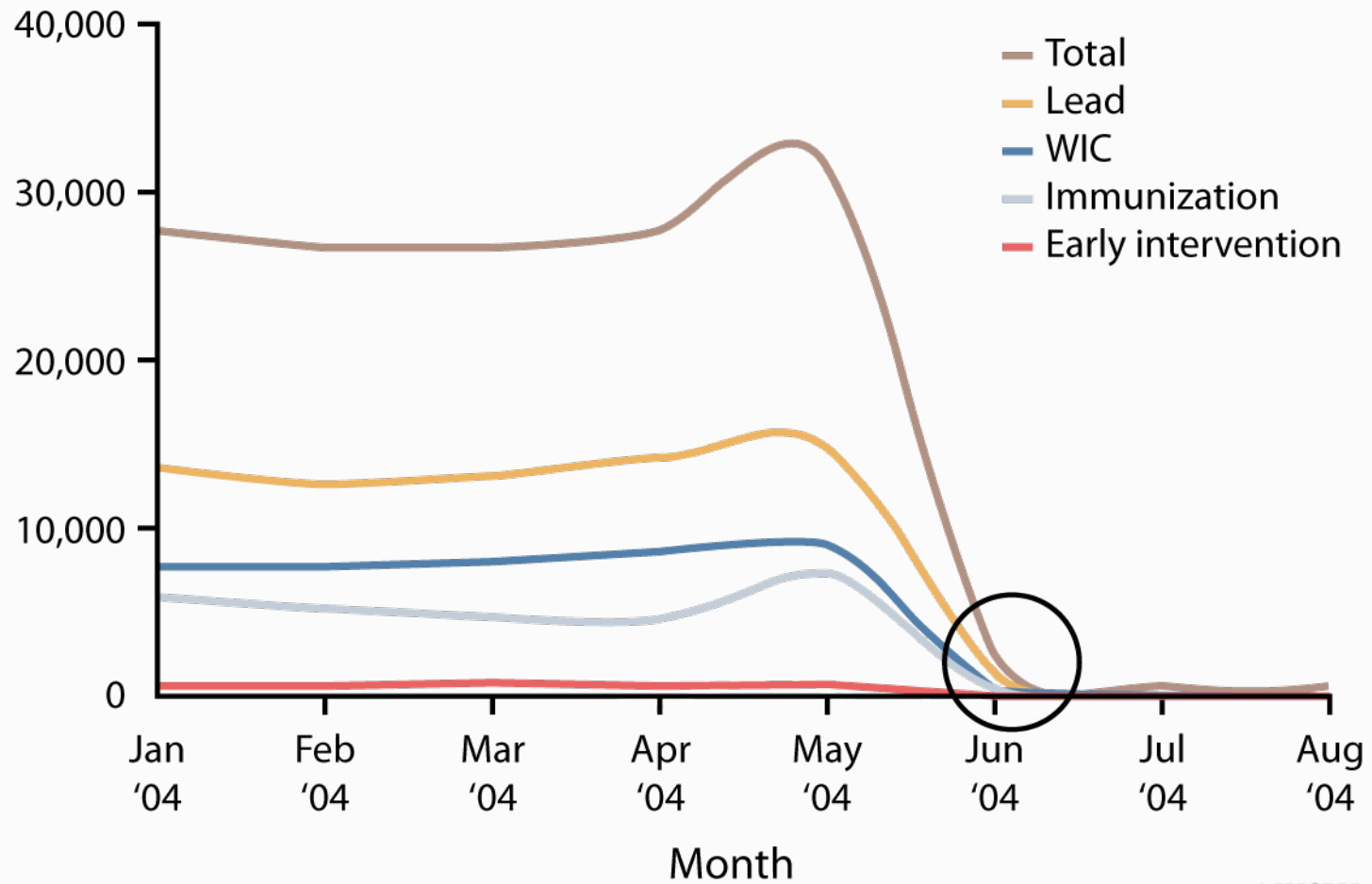
## Case Study #2: RI KIDSNET

- 10+ public health programs share system
- Primary system for some; others submit data
- Unified interface (terminal-based → WWW)
- Replaced simple person matching algorithm





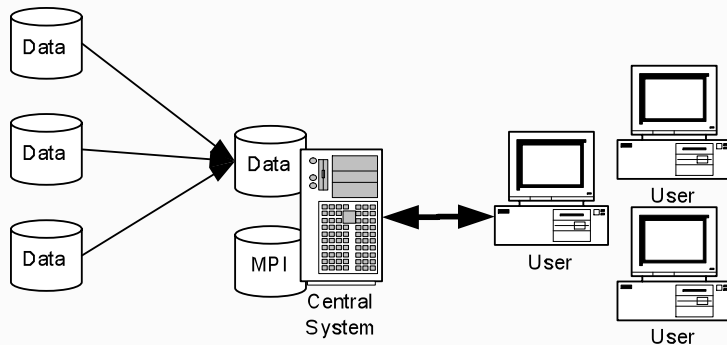
# Improvements in RI



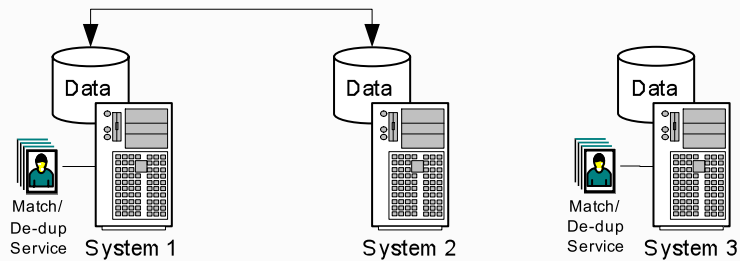
# Enterprise-Wide Integration in Public Health

- Three models:
  1. Centralized (RI, MO)
  2. Cooperative (NYC, UT)
  3. Distributed (de facto for most)
- Can be implemented agency-wide or on a sub-organizational level
- Success will vary by organizational, technical, and process attributes

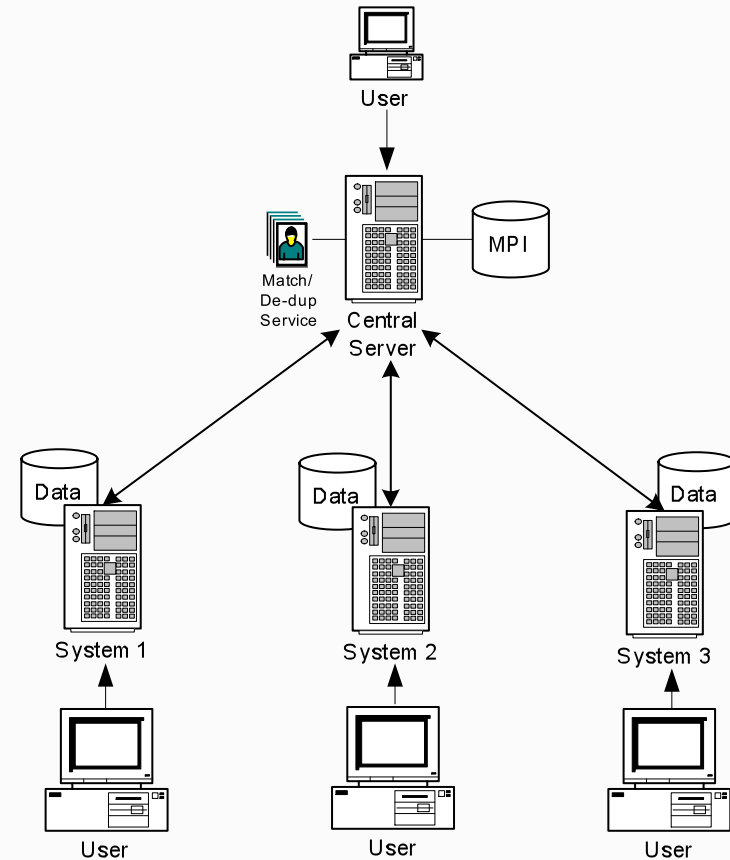
# Models of Enterprise-Wide Integration



Centralized model



Distributed model



Cooperative model

# Model Comparison: System Features

Factor	Centralized/ Warehouse	Cooperative	Distributed
<i>Use of MPI</i>	Strong; COTS or custom-developed	Not mandated but may be present	Not usually a strong feature
<i>Record de-duplication strategy</i>	Embedded in MPI and its services	Embedded in MPI and its services or offered separately	At best offered in individual participating systems
<i>Security</i>	Easier to maintain given centralization of services	More challenging given loosely coupled nature, > interfaces	In the hands of the individual system managers
<i>System acquisition style</i>	COTS or custom-developed	Interfaces tend to be custom-developed	Interfaces tend to be custom-developed
<i>Support for analysis</i>	Centralized, planned	Mixed, but agency-wide coordination	Little central coordination

# Model Comparison: Organizational Factors

Factor	Centralized/ Warehouse	Cooperative	Distributed
<i>Political sponsorship</i>	Strong	Conceptual support Less commitment	Passive at best
<i>IT leadership</i>	Strong CIO and mandate	Strong CIO but less mandate over apps	Central IT primarily concerned with infrastructure
<i>IT staff</i>	Strong centralized staff	Centralized and distributed staff	Centralized staff primarily concerned with infrastructure
<i>Formal PMO</i>	Essential	Formal method- ology essential; PMO less so	PMO has little authority if there at all
<i>Strategy</i>	Centralized, planned	Mixed, but agency- wide coordination	Little central coordination
<i>Data sharing laws and privacy</i>	Must support data consolidation	Must support selective consol- idation at least	Model can tolerate less permissive laws

# Model Comparison: Process-Related Attributes

Factor	Centralized/ Warehouse	Cooperative	Distributed
<i>Service delivery</i>	More centralized delivery model	Either centralized or distributed	More distributed delivery model
<i>Technical standards enforcement</i>	Easier, as more effort is central	Moderate, as compliance enables interoperability	Harder, as systems are largely stand-alone
<i>System requirements</i>	More stable and clear	Moderately stable and clear	Less stable and often unclear
<i>System development coordination</i>	Very coordinated	More independent but can be coordinated	Largely independent and uncoordinated
<i>Technical Innovation</i>	Less interested	Moderately interested	Not very interested

## Model Comparison: Process-Related Attributes

Factor	Centralized/ Warehouse	Cooperative	Distributed
<i>Technical risk</i>	Fairly high, but so is potential gain	Moderate	Fairly low, but so are potential gains
<i>Deployment timetable</i>	Incremental, but requires critical mass to activate	Incremental, but coordinated	Incremental, little coordination
<i>System deployment style</i>	Tightly-coupled	Loosely coupled	Uncoupled; usually replicated services
<i>Cost</i>	Higher up-front, though overall cost may be lower; software license cost may benefit from centralized approach	Moderate up-front cost, though overall cost usually higher	Cost widely distributed so difficult to track and understand; software costs can be higher though coordinated purchasing can help

# Key Challenges

- Central model: security, privacy, and ownership concerns
- Distributed model: technical readiness and data use limitations

